



# Why Should You Join the USANA Preferred Customer Program



**#1: It is free!**

**#2: Automatic wholesale pricing  
Forget paying retail!**

**#3: 30-day money back guarantee**

**#4: No obligation**

**#5: 24/7 Easy account access**

**Once you are a Preferred Customer sign-up for Autoship  
and save an additional 10% - that's up to 20% off retail!**

**Sign-up to be a Preferred Customer and Autoship all for FREE!**

**Just go to <http://www.orderz.usana.com> and sign-up today!**

## **Preferred Customer Sign-up**

1. Click the link to online enrollment on the <http://www.orderz.USANA.com> shopping web site, select your country and press "Online Enrollment".
2. Go towards the bottom of page where it reads "Become a Preferred Customer", select and click "Continue".
3. Fill out form paying special attention to the required fields. Press "Continue".
4. Verify your information and press "Click here to Confirm".
5. You will be asked if you want the order shipped to you or if you would prefer to pick it up at the warehouse. Select "Ship to me from local warehouse".
6. Select the products you would like to order. After selecting all your products, press "Continue".
7. Verify your order, make payment and press "Continue".

## Preferred Customer Sign-up (cont)

- Next choose: *"I want to save another 10% off by selecting an Autoship Order"*.
- Select your Autoship Order for the following month. You can change or cancel at any time. You are not charged until your order ships the following month. Setting up an Autoship Order will ensure that you are paying the lowest possible price (wholesale price plus additional 10% Autoship discount).
- Choose your payment and click *"Continue"*, your order is complete.  
**If you are already an enrolled USANA Preferred Customer** and you're not taking advantage of the additional 10% off wholesale reward you receive with an Autoship, you can set one up anytime. Log into your customer account and click Autoship at the top of the page.

## Autoship FAQ's

As a Preferred Customer on **Autoship program**, you will be able to purchase USANA products at **Autoship prices (a 15 -20 % discount from retail prices)**. Upon acceptance from USANA, you will be given a Preferred Customer (PC) ID number. After signing up for the Autoship program, USANA will automatically deliver to your door your favorite USANA products every 4 or 8 weeks. And, as an added convenience you may change your Autoship (order) as needed to meet your changing nutritional and personal care needs by phone or in your online account.

1. **What does Autoship mean?**

Autoship means that your order is sent to you automatically every 4 or 8 weeks, without any action on your part. This is particularly useful when ordering vitamins or any product that you will use on a regular basis.

2. **Do I have to sign up for Autoship when I become a Preferred Customer?**

No, you can simply choose to sign up as a Preferred Customer without Autoship. However, you will not be able to take advantage of the extra 10% auto ship discount on your orders.

3. **Is there a minimum amount I have to spend each month when I am on Autoship?**

There is no minimum order, and you can cancel or put your Autoship on hold at any time.

4. **Do I have to order the same products each month when I am on Autoship?**

No, you can change your order every month either online or by phone. It's fast and simple.

5. **Can I put on hold or cancel my Autoship at any time?**

Yes, if you see that you are accumulating too much product and don't want your Autoship delivered next month, you can put it on hold and set a resume date, or call when you want to resume.

6. **Are USANA products guaranteed?**

USANA offers customers a **100%, 30-day, money-back guarantee** on their product orders. If for any reason a Preferred Customer is dissatisfied with any USANA product, he/she may return that product to the company within 30 days for replacement, exchange, or full refund of the purchase price.

